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18 Park Way, Upper Saddle River, NJ 07458

Technical Tip

Date: July 25, 2005

Model: C-707CHX, DXC-380/390, CDC-3.4

Subject: Defective lot of CD laser pickups

Symptom: The CD laser pickups marked with the lot number "X3" (see attached picture for details) have been reported by the manufacturer to be defective.

Solution: Replace the CD mechanism with a new part. The CD mechanism should be replaced regardless of the customer complaint. Acceptable lot numbers are as follows: "93", "Y3", "Z3". Verify the lot number of the new pickup before installing the replacement CD Mechanism.

Parts:

Ref#	Description	Part Number
CD Mech.	CD Mechanism Assy.	24800017Y

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Lot number location on laser pickup.

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